

## Welcome to Fredericton!

### **“Ranked 4<sup>th</sup> Best Place to Live in Canada” (2010 *MoneySense*)**

To assist with your relocation process, we are pleased to provide the following information:

- Business Card CD featuring a great video on Fredericton and the Community Profile. All information can be accessed online at [www.fredericton.ca](http://www.fredericton.ca), see “Economic Development” section, then “Videos”. Also, see “New Residents – Useful Information” section.
- Visitor Guide & Map OR see [www.tourismfredericton.ca](http://www.tourismfredericton.ca)
- Current real estate/rental information - please see [www.nbrent.ca](http://www.nbrent.ca) / [www.mls.ca](http://www.mls.ca)
- Employment Information – please see [www.careerbeacon.com](http://www.careerbeacon.com) / [www.canadaeast.com](http://www.canadaeast.com) or contact Human Resources Development Canada at 506-453-3823

We also encourage you to contact your local Welcome Wagon rep at 1-866-873-9948 or [www.welcomewagon.ca](http://www.welcomewagon.ca), to become better acquainted with the Fredericton community.

If you have any further questions, please do not hesitate to contact us toll free at 1-877-460-8326 or email us at [economicdevelopment@fredericton.ca](mailto:economicdevelopment@fredericton.ca). You can also visit the “**Economic Development**” page at: [www.fredericton.ca](http://www.fredericton.ca) for more information.

Thank you!

City of Fredericton, 397 Queen Street, PO Box 130, Fredericton, NB, E3B 4Y7  
Toll Free: 1- 877- 460- 8326, or 506-460-2942 Fax: 506- 460-2894  
Email: [economicdevelopment@fredericton.ca](mailto:economicdevelopment@fredericton.ca), Website: [www.fredericton.ca](http://www.fredericton.ca)



## Economic Highlights

### Internationally Recognized...

- “Two Gold Awards – Green Matters/Green Shops, Socio-Economic Category” 2010 (International Awards for Liveable Communities endorsed by the United Nations Environment Programme)
- “Milestone 5 for Fredericton’s Corporate & Community GHG Emission Reduction Programs” 2010 (Federation of Canadian Municipalities’ Partners for Climate Protection Program) \*only four municipalities in Canada have achieved this high standard
- “One of the World’s Top 7 Intelligent Communities” 2009/2008 (Intelligent Community Forum of New York)
- “One of Canada’s Best Places to Live” 2010/2009/2008/2007 (*MoneySense*)  
\*Fredericton placed 4<sup>th</sup> in 2010!
- “Fredericton ranks 2<sup>nd</sup> in Canada and 22<sup>nd</sup> in the World for Housing Affordability” 2011 (*7<sup>th</sup> Annual Demographia International Housing Affordability Survey*)
- “ISO 9001 Certified Organization” 2010, 2007 & 2004 (ISO Register is QMI-SAI Global)
- “One of the Most Cost-Competitive Places to Do Business on the eastern Seaboard” 2010 (*KPMG Competitive Alternatives Study*)
- “Cultural Capital of Canada” 2009 (Government of Canada)
- “Top Five Renovator-Friendly Cities in Canada” 2009 (*Canadian Contractor Magazine*)
- “Fourth Best City for Families in Canada” 2009 (Who’s Your City – Richard Florida)
- “Fredericton Employers Among Most Optimistic in Canada” 2009(*Manpower Employment Outlook*)
- “Third Best Place to Retire in Canada” 2008 (*MoneySense*)
- “Fredericton Named Second Best Walking City in Canada” 2008 (Canadian Federation of Podiatric Medicine)
- “One of the Smart 21 Communities in the World” 2006 (Intelligent Community Forum)
- “One of the North American Cities of the Future” 2007 (*Financial Times of London*)



- 'Fred-eZone', Fredericton's Free Wi-Fi network, 2004 Canadian Information Productivity (CIPA) Judge's Innovation Award
- "Best City for Business" 2002 (*Canadian Business*) \*Evaluation criteria was limited to census metropolitan area cities after 2002; therefore, excluding Fredericton as a census agglomeration area.
- "One of the Top Five New Technology Boomtowns" (*Globe & Mail Report on Business Magazine*)
- "One of the Best Cities for Export" (*Globe & Mail Report on Business Magazine*)

## Cost Competitive...

- **Best Value** - Fredericton is one of the most cost competitive places to do business on the Eastern Seaboard (*KPMG Competitive Alternatives Study*).
- **More Businesses Per Capita** – One business for every fourteen people.
- **High Income** – Family income estimated at \$88,932 in 2011. Source: Financial Post Canadian Markets Demographics 2011 Edition
- **Retail Sales** - Estimated at \$1,407,915,453 for 2011 – 16% above the national average. Source: Financial Post Canadian Markets Demographics 2011 Edition
- **Affordable Housing & Taxes** - The cost of housing is well below the national average, and property taxes are low in comparison to major Canadian cities.
- **Value of Construction** – Record-breaking high at \$168 million in 2010. Source: Fredericton Development Services

## Smart City ...

- **Canada's 1<sup>st</sup> Free Wireless City** – With Fred-eZone, the municipally-owned wi-fi network, part of the City's fibre optic network, e-Novations. Fred-eZone was the winner of a Canadian Information Productivity Award in 2004.
- **Knowledge-based Capital of NB** – Recognized twice as one of the world's top 7 intelligent communities (Intelligent Community Forum), it's no surprise that Fredericton is home to over 70% of the province's knowledge industry, as well as Canada's largest per capita engineering cluster.
- **Innovation Hub** - The City offers an innovative and synergistic environment for industry with its state-of-the-art facilities like Knowledge Park – housing the national Centre of Excellence for Advanced Learning Technology (CEALT).



- **A Rich and Diverse Research Cluster** - With impressive expertise in the fields of technology, forestry, and agriculture, local businesses have access to more than 60 research organizations including the National Research Council (NRC) Institute for Information Technology (IIT)'s E-Business Research Centre. Recognized globally for research and innovation, NRC is a leader in the development of an innovative, knowledge-based economy for Canada through science and technology.
- **A Centre for Higher Education** – Fredericton is home to four universities plus a variety of training colleges and institutes. Fredericton also has the 4<sup>th</sup> highest university-educated population in the entire country at 31%.

## Sustainability is by Design...

- **Green Revolution** – Behind the face of Fredericton's lush, green spaces and tree-adorned streets, there is a green revolution going on! The City of Fredericton's portfolio of environmental-related initiatives dates back nearly two decades, long before its 'First to Kyoto' initiative launched in 2000 as part of the Federation of Canadian Municipalities' Partners for Climate Protection Program, aimed at reducing corporate/municipal greenhouse gas emissions.
- **Green Economy** - Fredericton has a growing environmental technology cluster, and is earning international attention for initiatives like Green Matters and Green Shops, geared towards reducing the City's ecological footprint.
- **Green Matters** - Green Matters was created to provide knowledge, motivation, and ownership of climate change 'here at home', and to provide the support and tools to engage and enable Fredericton to reduce community emissions in a sustained way.
- **Green Shops** - The Green Shops Program engages the business community by encouraging them to reduce their environmental impact, all while improving their bottom line. Businesses carry out actionable items to earn credits and receive bronze, silver or gold status in the program. Each item helps to reduce community GHGs; encourage smart and sustainable business practices; and build a network of environmentally conscious business owners willing to support one another.
- **Gold Awards** - Green Shops and Green Matters received two Gold International Awards for Liveable Communities (2010 LivCom Awards endorsed by the United Nations Environment Programme). Green Matters also placed second in the 'socio-economic' category, against projects from around the world. A Bronze Award was also granted in the 'whole city population' category.
- **Milestone 5** - Fredericton has received Milestone 5 for both its corporate and community greenhouse gas emission reduction programs, through the Federation of Canadian Municipalities'



Partners for Climate Protection Program. **Only four municipalities in Canada have achieved this high standard** of emission inventorying, monitoring and reporting. Fredericton continues to be a leader in creating a green, sustainable community.

## Balanced Lifestyle ...

- **A Short Commute** - The City Centre is minutes away, whether you reside in the downtown core within a five-minute walk to work, or in the country within a ten-minute drive -- traffic jams are non-existent!
- **Centrally Located** - Within an hour's drive to the U.S. Interstate 95 - the major American north-south corridor; within a day's drive of Halifax, Toronto and New York; less than an hour away from Saint John - the region's busiest seaport; and just a fifteen-minute drive from the Fredericton Airport.
- **Safe Place to Live & Work** - With a low rate of crime.
- **Booming Tourism** – In 2010, more than \$220 million in economic impact. Source: Fredericton Tourism
- **Abundant Recreational Activities** - including over 85 km of trails for biking, walking, running and cross country skiing, plus seven local golf courses.
- **Mecca of Art, Culture & History** - with numerous galleries, festivals, and attractions.
- **Clean, Safe Drinking Water** - The City is proud of its excellent water quality - delivered by a well maintained distribution system.



## And there is more...!

- **Economic Drivers** - CFB Gagetown, the largest military training base in the commonwealth, infuses over \$600 million dollars annually into the New Brunswick economy and \$250 million into the local economy. The base employs over 4,500 permanent military personnel, 1,500 civilian staff, and has approximately 6,000 transient personnel in a given year. Source CFB
- **Population** – There are 85,688 people within Fredericton's CA (census agglomeration area), 124,172 people within the Greater Fredericton Region, and over 322,670 people residing within a 100 km radius of the city. Source: Statistics Canada
- **Young, Skilled, Bilingual Work Force** - The City's population is younger than both the provincial and national averages. 22% have knowledge of both French and English (Source: Statistics Canada) Graduates of four universities continue to fuel the City's skilled workforce – particularly with respect to knowledge-based, research & development and customer contact centre employees.



## Statistics

### Population



There are over 322,670 people living within a 100 km radius of the capital city including Fredericton! The Greater Fredericton Region has a total population of 124,172, and Fredericton's Census Agglomeration (CA) population is 85,688. Source: Statistics Canada

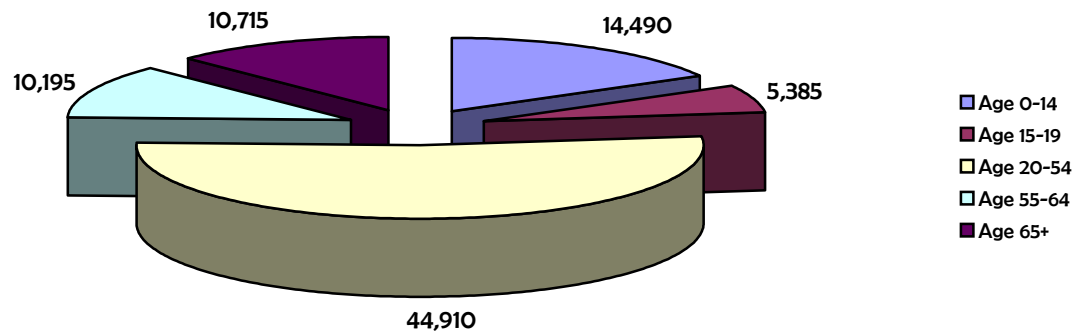
Fredericton experienced the highest population growth of all New Brunswick cities at 5.3% in the last census.

Fredericton's population is younger than both the provincial and the national averages according to 2006 census data. The median age is 38.4 years – compared to the Canadian

median age of 38.8 years and NB median age of 41.5 years. The City has a comparatively large concentration of citizens in the 20-54 year age cohort.

With four universities, there is a concentration of young students which contributes to a skilled workforce – particularly with respect to information technology, research & development, the life sciences, consulting engineering, aerospace & defence and e-learning employees.

Age Cohorts - Fredericton, CA



In its 2006 Census, Statistics Canada found that 22% of the population was bilingual.

**Population by Knowledge of Official Languages – 2006**

	Population	Population %
English only	66,130	78%
French only	385	0.45%
English and French	18,380	22%
Neither English or French	175	0.21%
Total	85,070	100%

Source: Statistics Canada

**Consumer Price Index**

NB	Nfld	PEI	NS	Que	Ont	Man	Sask	Alt	BC	Can
116.6	118.1	119.9	119.4	115.8	117.9	115.6	119.4	122.9	114.6	117.5

(2002 = 100)

Source: Statistics Canada Dec 2010

**Retail Sales & Income**

**Retail sales - 2011**

Estimated at 16% above the national average at \$1,407,915,453 Source: Financial Post Canadian Markets Demographics 2011 Edition

**Income Estimate – 2011 (averages)**

Area	Family Income	Household Income
Fredericton	\$88,932	\$76,659
Moncton	\$77,828	\$65,644
Saint John	\$82,847	\$72,463
New Brunswick	\$73,777	\$65,106

Source: Financial Post Canadian Markets Demographics 2011 Edition

**Business Sectors**

Fredericton is one of the most cost-competitive places to do business on the Eastern Seaboard. Entrepreneurs are driving Fredericton’s economy with one business for every fourteen people (*KPMG’s Competitive Alternatives Study*).

“Best City for Business” (*Canadian Business Magazine*): The Boyd Study ranked Fredericton as the top city offering best value among nine major Canadian cities and Baltimore, Maryland, a low cost American city, when comparing a 500 person businesses occupying 125,000sq.ft. of Class A office space.



Fredericton has a diverse business sector in industries ranging from technology, R&D, education, aerospace & defence, manufacturing, retail and service. Fredericton's government and institutional sectors provide ongoing economic stability being home to: municipal government, the seat of provincial government, and numerous federal government offices, plus four universities.

**Distribution of Businesses by NAICS category for Greater Fredericton (as of January 2011)**

Agriculture, Forestry, Fishing, Hunting & Mining	14
Construction	161
Finance & Insurance	125
Real Estate & Rental & Leasing	137
Manufacturing	125
Government (Public Administration)	166
Retail Trade	495
Wholesale Trade	154
Information	70
Transportation, Warehousing & Utilities	78
Health Care & Social Assistance	277
Administrative & Support, Waste Management & Remediation Services	215
Educational Services	102
Arts, Entertainment & Recreation	64
Professional, Scientific and Technical Services	379
Accommodation & Foodservices	164
Management of Companies & Enterprises	49
Other Services (Except Public Administration)	470
<b>TOTAL</b>	<b>3,245</b>

Source: Canada New Brunswick Business Service Centre

## Major Employers

The largest private sector employers in the City of Fredericton are:

United Parcel Service	640
Maple Leaf Homes	400
Marriott Worldwide Reservation Centre	300
Aliant	270
ADI Ltd.	250
Wal-Mart (Southside)	250
Omni Facility Services Canada Corporation	250
Hamilton-Kennedy Inc.	250
Skillsoft	250
York Manor Nursing Home	240
Barrett Xplore Inc.	240



Delta Fredericton	220
Wal-Mart (Northside)	200

The largest public sector/institutional sector employers are:

Province of New Brunswick (in Fredericton)	4100
River Valley Health Corporation	3700
NB Power	2700
School District 18	2500
University of New Brunswick	1400
City of Fredericton	600
Mactaquac Provincial Park	300
Service Canada	230

The largest public sector/institutional employer in the outlying Fredericton area:

- CFB Gagetown (Department of National Defence) - 6000 employees (excludes transient personnel)

Source: HRDC

## Labour Force

### Labour Force Summary

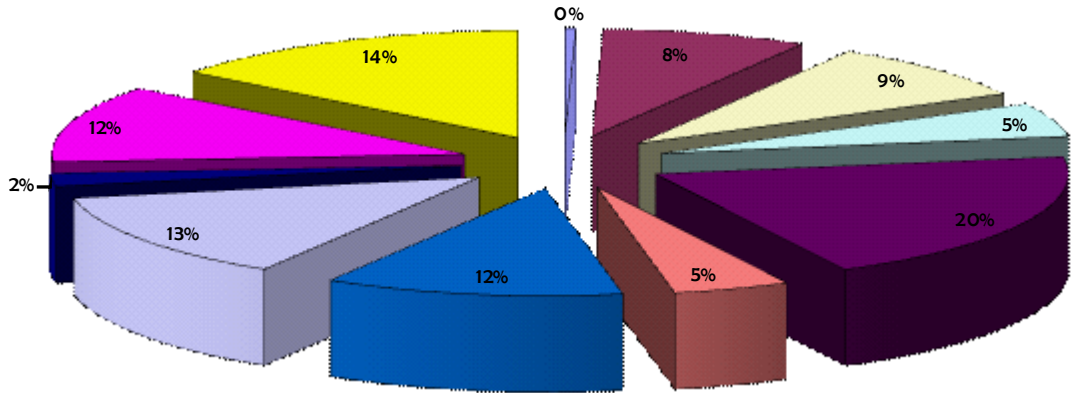
	Fredericton CA			Fredericton CA		
	Male	Female	Total	Male	Female	Total
*Labour Force	25,505	23,760	48,965	28,411	26,484	54,895
Employed Labour Force (*15+yrs and older)	23,510	22,185	45,695	26,649	25,092	51,741

2006 Census Data – Stats Can

2011 Estimates – FP Data



*Industry Distribution*



- Natural Resource-Based Business
- Finance & Insurance, Real Estate & Rental & Leasing
- Manufacturing & Construction
- Government (Public Administration)
- Wholesale & Retail Trade
- Information, Transportation, Warehousing & Utilities
- Educational Services, Health Care & Social Assistance
- Business Services (adm & support, waste mgt, remediation services, accomo & food services, mgt of co.s & enterprises)
- Arts, Entertainment & Recreation
- Professional, Scientific and Technical Services

Source: Canada NB Business Service Centre

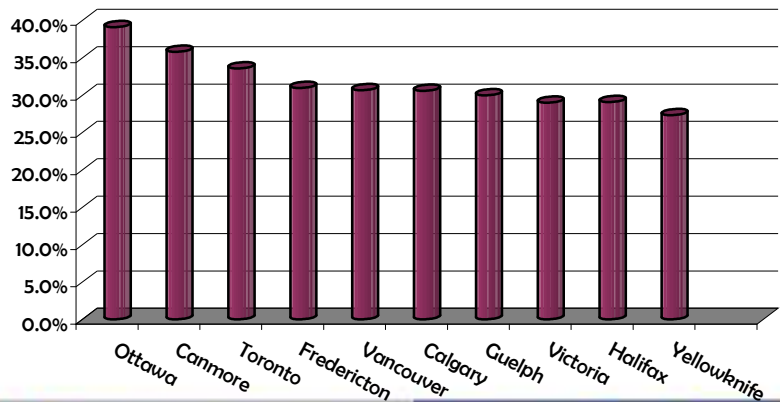
**Salaries and Wages**

The New Brunswick Minimum wage is \$9.50 per hour as of April 1/11.

**Well-Educated Labour Force**

Fredericton has the fourth highest university-educated population in the entire country at 31%, and is home to four universities! Source: Statistics Canada

*Educational Attainment*



## Quality of Life

Fredericton offers a balanced lifestyle with abundant recreational and cultural amenities, short commutes, and affordable, safe living! You can see why the City was named one of "**Canada's Best Places to Live**" four years running by Moneysense, and the **2009 Cultural Capital of Canada!**

Come for a visit, stay for a lifetime!

### A Short Commute

Whether you reside in the downtown core within a five-minute walk to work, or reside in the many suburbia areas just within a five-minute drive – traffic jams are non-existent!

### Central Proximity

Fredericton, the Capital of New Brunswick, is centrally located:

- Within an hour's drive to the U.S. Interstate 95 -- the major American north-south corridor.
- Within a day's drive of Halifax, Toronto and New York.
- Less than an hour away from Saint John - the region's busiest seaport
- And just a fifteen-minute drive from city centre to the Fredericton Airport -- serviced daily by Air Canada.



### Low Crime Rate

In Fredericton, you can feel safe walking the streets alone at night, and driving without having to lock yourself in your car. The City of Fredericton has a stable rate of crime making it a peaceful place to live and work.

### Low Cost of Living

The cost of housing is very affordable. A standard two-storey house was 43% below the national average for Q3 in 2010 (source: Royal LePage). To learn more about real estate options in the Fredericton area, see [www.mls.ca](http://www.mls.ca). Fredericton ranked 2<sup>nd</sup> in Canada and 22<sup>nd</sup> in the world for housing affordability in 2011 according to the 7<sup>th</sup> Annual Demographia International Housing Affordability Survey.

### Fred-eZone

The City introduced Fred-eZone in 2003 making it Canada's 1<sup>st</sup> Free Wireless City! Fred-eZone is a city-owned wi-fi network, part of its fibre optic network, e-Novations, that makes use of integrated traditional and wireless technologies to provide residents, visitors and businesses with mobile high-speed internet access in public areas. [www.fred-ezone.com](http://www.fred-ezone.com)



## Recreation & Fitness Activities

Activities are abundant for the fitness and outdoor enthusiasts such as:

- Fantastic golf with 7 local courses -- a local businessperson was once quoted as saying "I don't know of many other cities where I can be at my office at 4:45p.m and on the first tee at 5:00p.m." For more information on golfing visit [www.golfnb.com](http://www.golfnb.com).
- Boat & yacht clubs to accommodate the boating public, plus cruises on the river, canoeing and kayaking.
- Salmon fishing, and hunting.
- Several health clubs in close proximity to the business district so you can grab a quick workout over the lunch hour, or even a jog on the riverfront Green.
- Outdoor / indoor tennis facilities.
- Over 85 kms of connecting trails fantastic for walking, hiking, running, biking and cross-country skiing!
- Downhill skiing at Crabbe Mountain, located at the city's doorstep just a 40-minute drive away.
- Miles of groomed snowmobile trails that connect to the provincial system.
- TreeGo Mactaquac offers a thrilling aerial adventure zip-lining through the tree-tops [www.treegomactaquac.ca/english.html](http://www.treegomactaquac.ca/english.html).
- Fredericton has 3,076 acres of parkland and green spaces. There are two major parks within the downtown area. Wilmot Park, comprising 12 acres, has a great playground and wading pool for children, lawn bowling and tennis facility. Odell Park, comprising 388 acres, has an arboretum, picnic facilities and lodge, duck pond, playground, and over 16 kms of hiking trails.



## Mecca of Art, Culture & History

- Fredericton was the **Cultural Capital of Canada for 2009!**
- The city boasts a colorful art, craft & cultural community renowned for its status as the Craft Capital of NB, and Pewtersmith Capital of Canada.
- The city has numerous galleries and studios such as the famous Beaverbrook Art Gallery -- home to the Salvador Dali's Santiago el Grande.
- The Playhouse sets the stage for live theatre like the highly acclaimed, *The Bricklin: An Automotive Fantasy*, co-produced by Theatre New Brunswick. The Playhouse also features a regular program of ballet, music concerts and classical performances.
- A centre for numerous festivals like the internationally renown NB Highland Games/Scottish Festival, and Harvest Jazz and Blues Festival.
- The Historic Garrison District, located in the heart of the downtown, features walking tours, day adventures, music, craft & artisan shops, changing of the guard, and much more...



Photographer: André Reinders  
Left to right: Jason Chesworth Tania Breen,  
George Masswohl, Cameron MacDuffee, Troy



- Kings Landing Historical Settlement is located just 20 minutes west of Fredericton, where you can experience all the sites and sounds of rural New Brunswick in the 1800s at this recreated 300-acre outdoor living history museum.
- edVentures - Atlantic Canada's largest vacation learning program in craft and culture.
- Music for all tastes including Symphony New Brunswick, NB Country Showcase, concerts and everything from Irish to rock performances at local establishments weekly. During the summer, one can enjoy the outdoor Summer Music Series with free, live performances.

### Vibrant Nightlife & Restaurants Community

- Fredericton has a vibrant nightlife including dance clubs, unique cafes, and pubs.
- Restaurants feature various cuisines such as: Asian, Greek, Indian, Mexican, Caribbean, and of course some of the best maritime seafood.



### Shopping & Specialty Boutiques

There are four primary shopping malls, and numerous one-of-a-kind boutiques scattered throughout the city.

### Family Oriented Activities

In addition to all the previously mentioned amenities, Fredericton has many other great forms of family entertainment:

- Movie Theatres – 10 cinema complex at the Regent Mall.
- A number of bowling facilities.
- Skiing, snowboarding, skating, sliding, sleigh rides.
- Swimming at the Fredericton Indoor Pool.
- Kingswood Entertainment Centre, a state-of-the-art facility, features a fitness and gymnastics centre, indoor playground including the "Laser Zone", cosmic bowling, and much more!  
[www.kingswoodpark.com](http://www.kingswoodpark.com)
- Science East with over 150 exciting hands-on science and technology exhibits for children  
[www.scienceeast.nb.ca](http://www.scienceeast.nb.ca).
- [www.fredkid.com](http://www.fredkid.com) for information on family-oriented activities and resources.



### Saturday Farmers Market

A Saturday morning ritual consists of a trip to the Boyce Farmers' Market, where you can enjoy the enticing aroma of ethnic food, find unique crafts & gifts, and buy your fresh produce, meat and flowers.



## Education (\*also see “Technology Research & Education section)

Fredericton is proud of its excellent educational facilities from kindergarten to post-graduate studies in both official languages:

- The province delivers immersion/non-immersion education programs with over 35 schools residing in the Fredericton area.
- School District 18 ranks among the best in the world - see the PISA (Program for International Assessment) results at: [www.d18international.nbed.nb.ca/questions.html](http://www.d18international.nbed.nb.ca/questions.html)
- Fredericton is home to four universities: University of New Brunswick, St. Thomas University, University of Fredericton and Yorkville University.
- There is also a large cluster of training colleges and institutes located throughout the city including the NB Community College and NB College of Craft & Design.

## Francophone Community

Centre Communautaire Sainte Anne is the heart of the francophone community providing a wide variety of activities:

- École Sainte-Anne, a renowned school within the complex, offers education from kindergarten to high school levels.
- The centre also offers theatre, day care, the Centre de Santé Noreen-Richard Health, a public and school library with over 30,300 French titles, meeting rooms, community events (like art exhibitions, concerts, social evenings, church services –to name a few) plus sporting facilities.

Source Centre Communautaire Sainte Anne, Phone : 453-2731 [www.centre-sainte-anne.nb.ca](http://www.centre-sainte-anne.nb.ca)

## Multicultural Community

Fredericton has a strong multicultural community having formed the Multi-Cultural Association of Fredericton in 1974. The association provides a number of services to newcomers including language instruction, settlement services, host program, health information, homework club, job search assistance, and nutritional classes.

Source Multicultural Association of Fredericton, Phone: 454-8292 [www.mcaf.nb.ca](http://www.mcaf.nb.ca)

For more info on recreational, tourism and cultural amenities, see [www.fredericton.ca](http://www.fredericton.ca) and [www.tourismfredericton.ca](http://www.tourismfredericton.ca)



## Services

### Health Care

Fredericton has quality health care facilities and services, operated by Horizon Health Network, the largest health authority in Atlantic Canada. Horizon Health Network delivers quality patient focused health care in both official languages (English and French) to residents in New Brunswick and neighbouring provinces.

A large team of health professionals, offer a variety of health care, wellness and disease prevention programs. Fredericton is home to the Dr. Everett Chalmers Regional Hospital, a modern acute care public hospital with a staff in excess of 2,500. The hospital provides a 24-hour physician-staffed emergency department. Other available services include: internal medicine, psychiatry, anesthesia, general and thoracic surgery, obstetrics and gynecology, neonatology, pediatrics, urology, oncology, ophthalmology, orthopedics, otolaryngology, plastic and reconstructive surgery, and speech, physical and respiratory therapies. There is comprehensive medical coverage in Canada under the Medicare program.

New Brunswick is served by the Extra-Mural Program (EMP), a home health program that provides acute care, rehabilitation care, palliative care, and chronic care in the community. EMP also delivers the Long Term Oxygen Program, and is a partner in the Long Term Care Program. This service, seen as a national and international model for effective home care, is available in every region of the province, and employs nurses, licensed practical nurses, respiratory therapists, dietitians, physiotherapists, occupational therapists, speech language pathologists, rehab aids and social workers, who provide service to New Brunswickers in the most appropriate community setting.

Public Health nurses and nutritionists promote, maintain and protect the health of the people in Fredericton and surrounding area through health promotion, disease and injury prevention and health protection. Services are provided within the following program areas: Early Childhood Initiatives, Healthy Learners in School, Communicable Diseases, Immunization, and Sexual Health.

Fredericton is also home to the Stan Cassidy Centre for Rehabilitation, the provincial tertiary rehabilitation centre, which offers in both official languages comprehensive interdisciplinary rehabilitation programs for people of all ages who have: acquired brain injury, spinal cord injury, complex stroke, neuromuscular disorders (such as multiple sclerosis, complex cerebral palsy, muscular dystrophy, amyotrophic lateral sclerosis) and other complex neurological disorders.

Fredericton also has two community sites delivering services within a primary healthcare approach. The Gibson Health Clinic offers primary care and wellness programs and has a collaborative team of physicians, nurse practitioner, nurses and licensed practical nurses. The Centre de Santé Noreen-Richard



Health delivers primary health care services to the Francophone population and provides primary care services to patients and families regardless of language.

Source Horizon [www.horizonnb.ca](http://www.horizonnb.ca)

Fredericton has a number of nursing homes and other facilities for the elderly including:

- York Manor
- Pine Grove
- Stevens' Care Home
- Veterans Health Unit
- Windsor Court (apartments)
- Ste. Anne's Court
- Shannex

The VON (Victorian Order of Nurses) provides services including: visiting nursing, prenatal classes, senior citizen counselling, foot maintenance clinics, adult day centre, veterans assessments and counselling, Stewart oxygen systems, blood pressure screening and glucoscan screening. The charge for all these VON services is based on cost. A third party payment is often possible depending on the program, the need and the patient's location. Also, a fee adjustment may be considered, when government assistance is not available. There are also a number of private care services. Source VON

As well, Fredericton has more than 40 dentists, orthodontists and periodontists.

## Municipal Services [www.fredericton.ca](http://www.fredericton.ca)

### POLICE

Fredericton is proud of its highly trained, professional and progressive group of men and women who put a compassionate face on police work. The Fredericton Police Force has provided quality service to its citizens for over 150 years. The Force's Mission Statement is:

*"The Fredericton Police Force is committed to delivering high quality of police services and working with the community in order to provide a safe and peaceful environment in which to live, work, and play."*

In 2006, the Neighbourhood Action Team was introduced to provide a distinct enhancement to the existing police service delivery model in Fredericton. The Neighbourhood Action Team is essentially the pooling of a large group of officers from previously fragmented work groups, who now focus their efforts in a strategic and coordinated manner to address a variety of neighbourhood issues. The Team is comprised of civilian employees, volunteers, uniform officers, community crime plain-clothes officers, school resource officers, crime prevention officers, intelligence officer, youth at risk coordinator and St. Mary's First Nations officers. The Team reports to the NAT Staff Sergeant, who is also responsible for overseeing the implementation of the Force's Crime Reduction Strategy. There are two main offices located on the north and south side of the Saint John River.



The Force aims to fulfill its Vision Statement:

*"The Fredericton Police Force will be the recognized leader in providing quality police services to meet the public safety needs of the community."*

The Fredericton Police Force provides a variety of specialized services to the City of Fredericton and outside Police Agencies. The men and women of the Force strive to keep the City of Fredericton a peaceful place to live, work and grow.

Source City of Fredericton Police Force, Phone: 460-2300

#### 9-1-1 EMERGENCY SERVICE

The Province of New Brunswick operates a highly integrated, enhanced 911 system. The system utilizes six Public Safety Answering Points (PSAP's) located in Fredericton, Bathurst, Dieppe, Edmundston, Miramichi and Saint John. The service provides a common entry point to all residents and the travelling public, who require emergency assistance from police, fire and ambulance responders in the province. For landline phones, the system will provide: location and telephone number information for the call taker; and cellular tower location and cellular telephone number for cellular calls. Upon verification of all relevant information and emergency description, the call taker will then relay the pertinent information to the appropriate emergency service provider for immediate response. Source: 911 Centre

#### FIRE

The Fredericton Fire Department operates four fire stations with 112 personnel, including a new state-of-the-art fire training centre and a five-member Fire Prevention Division that provides a number of community-based programs such as: fire inspection, fire investigation, and public education. Services provided by the Department include: fire suppression, rescue (including ice-water rescue), first responder, and hazardous materials response (through a joint team with the Oromocto Fire Department). The Department operates a well-maintained fleet of fire apparatus and utilizes the latest technological advances to provide these services (i.e. Class "A" foam, thermal imaging camera, and automated incident reporting). Firefighters are well trained, current in all certifications, and properly equipped to recommended National Standards. Source City of Fredericton Fire Department, Phone: 460-2500

#### WASTE DISPOSAL

The Province of New Brunswick has implemented a regional approach to solid waste management and has eliminated over 235 local dumping areas throughout the province. On the outskirts of Fredericton, the Fredericton Region Solid Waste Commission (FRSWC) operates a 165 hectare sanitary landfill handling 75,000 metric tonnes of waste a year, with an anticipated future life of 40-50 years. The Fredericton Region Sanitary Landfill is in the vanguard of scientific waste management, with a garbage baler, comprehensive recycling programs, scrap metal reclamation, freon management program and many other innovations. It also operates an active education program for the schools and the general public. Also, New Brunswick has beverage container, used oil and scrap tire recycling programs.



The FRSWC launched New Brunswick's first Landfill Gas Management System, designed to eliminate landfill odours and eliminate greenhouse gases from the atmosphere. The gas management system removes approximately 150 metric tonnes of CO<sub>2</sub> from the atmosphere every day.

Source: Fredericton Region Solid Waste Commission, Phone: 453-9936

## Utilities

### WATER

The City of Fredericton prides itself on the quality and quantity of its water supply. We have invested heavily in state of the art equipment and processes to ensure that our businesses and citizens have a first class supply of safe, affordable water. Fredericton is acknowledged as a leader in this field and our staff are often called upon to consult with other municipalities and the provincial government concerning water issues.

In addition to the physical infrastructure, the City has invested heavily in the training and skill development of its water staff. For years, the Maritime Provinces Water and Wastewater Association, in conjunction with the Atlantic Canada Water and Wastewater Association, has provided this training. For many years, the entire staff of the water and sewer division has completed extensive in-house training and has written operator certification exams of various disciplines and degrees. In fact, all Water Distribution staff are certified by the Association of Boards of Certification for Operating Personnel. Fredericton is firmly committed to maintaining its leadership in the water area.

The majority of properties in the City are billed at a quarterly rate, including meter rental.

#### Quarterly Rate:

- Water service charge - \$28.60
- Sewer service charge - \$28.60
- Cost per kilolitre (cubic metre) for water - 0.71
- Cost per Kilolitre (cubic metre) for sewer - 0.71

#### Meter Rental:

- 13, 16, 20 mm - \$2.00

Source: City of Fredericton Water Division, Phone: 460-2007, [www.fredericton.ca](http://www.fredericton.ca)

### ELECTRICITY

NB Power, one of Canada's largest per capita exporters of electricity, is a provincial crown corporation. Its net generating capacity is 4006 MW at 13 generating stations and three combustion turbines, and it is electrically interconnected with neighboring states and provinces. Electricity is produced from a variety of sources including hydro, thermal and nuclear. Environmental considerations guide all operations, and NB Power has installed two of Canada's first utility scrubbers to reduce emissions. NB Power's rates are very affordable compared to New England and other Canadian provinces. Residential and commercial rates are summarized below:



### Residential Service (urban):\*

Service charge Urban - \$19.73  
Service charge Rural/Seasonal - \$21.63  
Energy Charge all ¢/kWh 9.85  
Monthly kWh Urban:  
500 - \$68.98  
1000 - \$118.23  
1350 - \$152.71  
1500 - \$167.48  
2000 - \$216.73  
2500 - \$265.98  
3000 - \$315.23  
3500 - \$364.48  
4000 - \$413.73  
4500 - \$462.98  
5000 - \$512.23

### General Service 1 (Standard):\*

Service charge - \$20.93  
First 20 kilowatts of demand – No charge  
Additional kilowatts of demand – \$9.66/kW  
First 5000 kilowatt-hours – 12.07¢/kWh  
Balance kilowatt-hours – 8.56¢/kWh

### General Service 2 (closed to new customers):\*

Service charge - \$20.93  
First 20 kilowatts of demand – No charge  
Additional kilowatts of demand – Lesser of: \$5.93/kW or \$2.965/kWh  
First 5000 kilowatt-hours – 12.07¢/kWh  
Balance kilowatt-hours – 9.21¢/kWh

### Industrial Service: (loads up to 750 kilowatts)\*

Demand charge - \$6.33/kW  
First 100 kWh per kilowatt – 12.26/kWh  
Balance kilowatt-hours – 5.76¢/kWh

\* Plus harmonized sales tax.

Source NB Power, Phone: 1-800-663-6272, [www.nbpower.ca](http://www.nbpower.ca)

### NATURAL GAS – ENBRIDGE GAS NEW BRUNSWICK & MARITIMES & NORTHEAST PIPELINE

Maritimes & Northeast Pipeline completed the transmission pipeline system running through New Brunswick into the northeastern United States in 1999. Since then, Enbridge Gas New Brunswick, the provincial natural gas distributor, has installed over 750 km of natural gas pipelines (approx. 220 km in Fredericton and Oromocto alone). With this investment, more than 130 direct jobs have been created and another 400 additional jobs have developed within the natural gas industry. Enbridge Gas New Brunswick now proudly serves over 10,000 commercial, residential, industrial and institutional customers in nine municipalities in southern New Brunswick. Source Enbridge Gas New Brunswick, Phone: 1-800-994-2762,

[www.naturalgasnb.com](http://www.naturalgasnb.com)



# Taxes

## Property Tax Rates (2011)

The City of Fredericton has the lowest property tax rate of all New Brunswick cities

### Non-Residential (Commercial)

*Inside City Rate 1.4211 x 1.5 =	2.1317
Provincial Tax Rate 1.4573 x 1.5 =	2.1859
Provincial Tax Rate (Assessment & Collection)	0.0194
<b>Total</b>	<b>\$4.3370</b>
Business Improvement Area (if applicable)	0.20
	<b>\$4.5370</b>

### Residential

	<i>Inside</i>	<i>Outside</i>
City Rate	\$1.4211	\$1.0658
Provincial Rate	1.4573	1.4573
Provincial Rate (Assessment & Collection)	0.0194	0.0194
<b>Sub-total</b>	<b>2.8978</b>	<b>2.5425</b>
Less Provincial Tax Credit	(1.4573)	(1.4573)
<b>Total Tax Bill</b>	<b>\$1.4405</b>	<b>\$1.0852</b>

Source City of Fredericton - Finance

#### NOTES:

\*City receives the revenue. The 1.5 represents the business tax rate. The property tax rates apply to all properties (land and buildings) within City limits, per \$100 of assessment. Depending on zoning, the City generally pays the \$2.2053 Property Tax Rate above, or the Residential Rate of \$1.4767. Non-owner occupied residential properties are taxed at the residential rate of \$2.8978 plus 0.05 cents Residential Tenancy Administration Fee, for a total of \$2.9478. The combined tax base assessment 2011 over 2010 was increased by 4.88%. The base used for 2011 to set the tax rate was \$5,807,716,114, including Federal properties.

#### Non-residential tax rate:

\*The Province of New Brunswick levies a property tax on non-residential property within municipal boundaries. As you can see, a development in the downtown core pays a total rate of \$4.5370. Of that total, the City collects \$2.1317, or 47% of the total tax charged. The Province of New Brunswick collects the majority of tax in the form of the Provincial Tax Rate, i.e. \$2.1859 + 0.00194 = \$2.2053 per \$100 of assessment. The BIA levy of 0.20 is a tax imposed upon the downtown businesses by themselves.

**For tax assessment or payment related tax inquiries, please contact the Province of New Brunswick - Service NB at: [www.snb.ca](http://www.snb.ca) or 1-888-762-8600**



## New Residents – Useful Information

Area Code 506

City of Fredericton Information 460-2020 or [www.fredericton.ca](http://www.fredericton.ca)

- ☎ Apartment / Housing Rentals – [www.nbrent.ca](http://www.nbrent.ca) / [www.kijiji.ca](http://www.kijiji.ca)
- ☎ Banks – [www.yellowpages.ca](http://www.yellowpages.ca) or see phone book
- ☎ Cablevision -- Roger's Cable, 1221 Prospect St., 1-888-764-3771 [www.rogers.com](http://www.rogers.com)
- ☎ Childcare Services/ Daycare -- [www.yellowpages.ca](http://www.yellowpages.ca) or see phone book
- ☎ CHIMO -- Help line/crisis line, 450-4357
- ☎ Chinese Cultural Association of NB -- [www.ccanb.ca](http://www.ccanb.ca)
- ☎ Churches -- [www.yellowpages.ca](http://www.yellowpages.ca) or see phone book
- ☎ Citizen & Immigration Canada— 495 Prospect St., 1-888-242-2100 [www.cic.gc.ca](http://www.cic.gc.ca)
- ☎ Community & Social Organizations - [www.fredericton.ca/en/communityculture/community\\_socialagencies.asp](http://www.fredericton.ca/en/communityculture/community_socialagencies.asp)
- ☎ Dentists -- NB Dental Society 452-8575 / [www.yellowpages.ca](http://www.yellowpages.ca) or see phone book
- ☎ Doctors (Physicians) -- [www.yellowpages.ca](http://www.yellowpages.ca) or see phone book. To obtain a new doctor 1-866-554-5959
- ☎ Drivers License – Service NB, 432 Queen St., 453-2410, [www.snb.ca](http://www.snb.ca)
- ☎ Emergency - 911
- ☎ Employment Insurance -Human Resource Centre Canada, 633 Queen St., 1-800-206-7218
- ☎ Employment Listings – [www.careerbeacon.com](http://www.careerbeacon.com) / [www.canadaeast.com](http://www.canadaeast.com) / Human Resource Centre Canada, 633 Queen St., 453-3823. Student Employment Centre: May–July 452-3770. City of Fredericton [www.fredericton.ca/en/citygovernment/joblistings.asp](http://www.fredericton.ca/en/citygovernment/joblistings.asp)
- ☎ Family Activities – See « Quality of Life » section
- ☎ Food Bank – 459-746 / Community Kitchen 457-1788
- ☎ Francophone Services -- Le Centre Communautaire Ste Anne, 715 rue Priestman, 453-2731, [www.centre-sainte-anne.nb.ca](http://www.centre-sainte-anne.nb.ca)
- ☎ Freddy the Wonderfone -- (general info line) Fox Fm, Capital Fm & KHJ Radio 451-8888
- ☎ Garbage Removal – City Public Works 460-2038, [www.fredericton.ca](http://www.fredericton.ca)
- ☎ Green Matters – 460-2777 [www.greenmattersfredericton.com/en/index.asp](http://www.greenmattersfredericton.com/en/index.asp)
- ☎ Grocery Stores -- [www.yellowpages.ca](http://www.yellowpages.ca) or see phone book
- ☎ Health Clinics – [www.yellowpages.ca](http://www.yellowpages.ca) query “medical clinics” or see phone book
- ☎ Health Insurance—NB Medicare 1-888-762-8600 or [www.gnb.ca/0394/info-e.asp](http://www.gnb.ca/0394/info-e.asp)
- ☎ Hospital -- Dr. Everett Chalmers Hospital, corner of Priestman/Regent St., 452-5400 [www.horizon.ca](http://www.horizon.ca) or Tele-Care NB 1-800-244-8353
- ☎ Hydro Services -- NB Power, 515 King St., 1-800-663-6272 [www.nbpower.com](http://www.nbpower.com)
- ☎ Insurance Agents -- [www.yellowpages.ca](http://www.yellowpages.ca) or see phone book
- ☎ Laundromats -- [www.yellowpages.ca](http://www.yellowpages.ca) or see phone book
- ☎ Library -- Fredericton Public Library, 12 Carleton St., 460-2800
- ☎ Marriage Licenses -- Service NB, 432 Queen St., 453-2385, [www.snb.ca](http://www.snb.ca)
- ☎ Movie Theaters -- Empire Theatre, Regent Mall 458-9704
- ☎ Multi-Cultural Association of Fredericton – 123 York St., 454-8292 [www.mcaf.nb.ca](http://www.mcaf.nb.ca)
- ☎ Natural Gas – Enbridge Gas New Brunswick 1-800-994-2762, [www.naturalgasnb.com](http://www.naturalgasnb.com)



- ☎ **Newcomer's Club** – [frednew@nb.sympatico.ca](mailto:frednew@nb.sympatico.ca)
- ☎ **Parks** – City of Fredericton 460-2230, [www.fredericton.ca](http://www.fredericton.ca) (Recreation & Leisure)
- ☎ **Passport Office** – TD Tower, Suite 470, 77 Westmorland St. 1-800-567-6868
- ☎ **Police** (non emergency) -- Fredericton Police Department, Queen St., 460-2300, [www.fredericton.ca](http://www.fredericton.ca) (public safety)
- ☎ **Real Estate** – [www.mls.ca](http://www.mls.ca)
- ☎ **Recycling** – City Public Works 460-2038, [www.fredericton.ca](http://www.fredericton.ca) (environment)
- ☎ **Restaurants** – [www.yellowpages.ca](http://www.yellowpages.ca) or visit [www.tourismfredericton.ca](http://www.tourismfredericton.ca)
- ☎ **Schools** -- District #18 (English) Prestman Center 453-5454, [www.district18.nbed.nb.ca](http://www.district18.nbed.nb.ca) / District #1 (French) 453-3991, [www.esa.nbed.nb.ca](http://www.esa.nbed.nb.ca) \*Also see “schools” at [www.yellowpages.ca](http://www.yellowpages.ca) or see phone book.
- ☎ **Seniors** - [www.steppingstoneseniorcentre.com](http://www.steppingstoneseniorcentre.com) 450-7849
- ☎ **Sports** – City of Fredericton 460-2230, [www.fredericton.ca](http://www.fredericton.ca) (recreation & leisure)
- ☎ **Taxes (property)** – Service NB, 432 Queen St., 453-2404, [www.snb.ca](http://www.snb.ca)
- ☎ **Telephone Service** – TELUS [www.telus.com/regionselect.html](http://www.telus.com/regionselect.html) / Rogers [www.rogers.com](http://www.rogers.com) / Bell Aliant [www.aliant.ca](http://www.aliant.ca)
- ☎ **Tourist Information** -- Fredericton Tourism, 11 Carleton St., 460-2041 [www.tourismfredericton.ca/en/index.asp](http://www.tourismfredericton.ca/en/index.asp)
- ☎ **Transportation**--Bus Fredericton Transit, 460-2200, [www.fredericton.ca](http://www.fredericton.ca) / Taxis– [www.yellowpages.ca](http://www.yellowpages.ca) or see phone book
- ☎ **Universities** -- University of New Brunswick [www.unb.ca](http://www.unb.ca), St. Thomas University [www.stu.ca](http://www.stu.ca), University of Fredericton [www.universityfredericton.ca](http://www.universityfredericton.ca), Yorkville University [www.yorkvilleu.ca](http://www.yorkvilleu.ca) , \*Also see “schools” at [www.yellowpages.ca](http://www.yellowpages.ca) for colleges.
- ☎ **Vehicle Registration & License** – Service NB, 432 Queen St., 453-2410, [www.snb.ca](http://www.snb.ca)
- ☎ **Veterinarians** -- [www.yellowpages.ca](http://www.yellowpages.ca) or see phone book
- ☎ **Vital Statistics** – Service NB, 432 Queen St., 453-2385, [www.snb.ca](http://www.snb.ca)
- ☎ **Water** – Fredericton Water Meter Division 460-2136, [www.fredericton.ca](http://www.fredericton.ca) (environment)
- ☎ **Weather Service** -- Government of Canada (Eng)451-6001/ (Fr)451-6004 [www.weatheroffice.gc.ca/city/pages/nb-29\\_metric\\_e.html](http://www.weatheroffice.gc.ca/city/pages/nb-29_metric_e.html)
- ☎ **Welcome Wagon** – Toll Free 1-866-873-9948, [www.welcomewagon.ca](http://www.welcomewagon.ca)

For more information, please see [www.fredericton.ca](http://www.fredericton.ca) (click “Economic Development”)

